



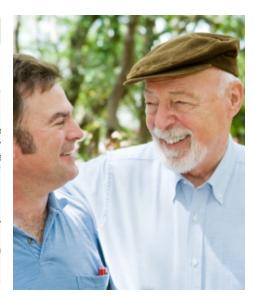
Dur.
(min.) Observations

Upon arrival of TR Client initiated how to start the session. This was unusual because TR usually has activity choices and then Client selects. TR allowed Client to take the lead to provide self expression independence in choices. Client requested TR to get sandwich from fridge, peel clementine and ope for Client to drink. TR followed instructions. Client had conversation with TR about various topics of Client supported a smile throughout activity.

Objectives Met/Achieved

Client will demonstrate ability to initiate, maintain and end conversation with TR for a minimur minutes at least 1 time per session - Met

Client to select from three possible choices of activities to engage in for a minimum of 20 min 1 time per session - Met



Jackson Therapeutic Recreation Documentation + Accountability = Positive Outcomes with RecTrackerTM 2.0



SMART goals & objectives Graphed assessment results Real time data updates

1:1 therapeutic recreation interventions at the client's location supported by clinical documentation and electronic health records accessible anytime online to the client, their family and all approved members of the health care team.

www.jacksonservices.ca 1-888-684-7729

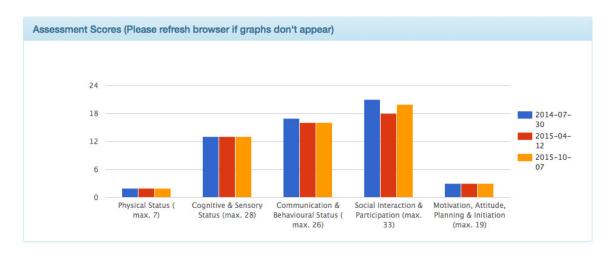


RecTrackerTM: Reporting and Accountability

All of our documentation and reporting is managed by our proprietary web-based system called RecTrackerTM 2.0. Our staff log on after their sessions and complete detailed reports that are automatically emailed to an approved distribution list. In addition insights and data are collected and presented on a Client Summary page dedicated to the client. As the information is generated digitally, it forms an Electronic Health Record (EHR) for each client. Here are the elements of our documentation, reporting and accountability process:

Assessment

Background information is taken from interviews with family members and any other health professional involved with client care. Through interviews and conversations with the client we learn about their physical and mental health, what barriers exist for them, their previous life activities and interests, and enlist their input for setting goals.



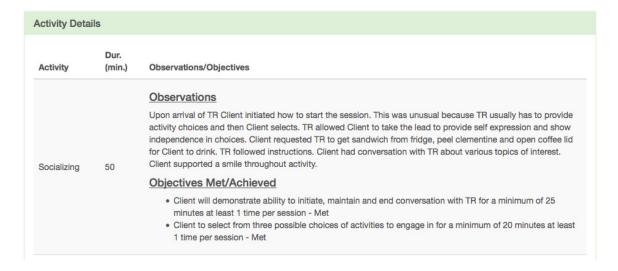
Re-assessment occurs on a periodic basis for the duration of our involvement with each client. On each client's Client Summary page the results of each assessment are summarized in 5 categories and can be compared over time to see longer terms trends.

Progress Notes

Proper documentation is central to our success and accountability. After every session the recreation therapist will create a progress note that accounts for how every minute of time was spent and how it benefited the client. That progress note is reviewed by the Clinical Manager and once it is approved RecTracker will automatically email the report to the distribution list. The recipients can include the client, family and any other health

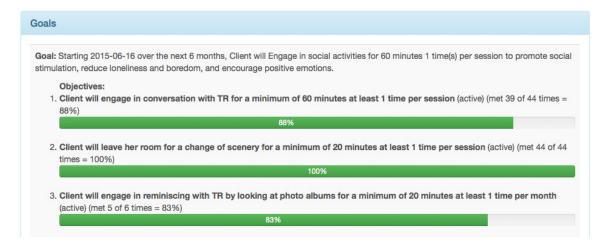
care provider involved with the client's care who is pre-approved to receive them. A system of client codes protects the identity and privacy of the client at all times.

Here is a segment of an actual Progress Note:



SMART Goals and Objectives

The work of a recreation therapist is proactive, client-centred and meant to achieve measurable outcomes. We work with our clients, families and related healthcare providers to set goals and objectives that are Specific, Measurable, Attainable, Relevant, and Time-bound. Using data from the progress notes, the % progress to completion for the active objectives for each client is presented on that client's summary page.



Each time a progress note is completed this data is automatically updated. So by the time you read the report and view the Client Summary page you are looking at the most current data available and will know exactly where things stand.

Focus Areas

Taking data from the progress notes, we present on the Client Summary page a simple way to see what types of activities are being used most often. Breaking down the time spent with the client into 24 different categories allows visibility into where our efforts are being focused. This gives the client, family and other health care professionals a basis for suggesting changes or to confirm an approved course of action. A date range tool provides further granularity.



RecTracker 2.0 is an industry-leading tool that shares results and discoveries and keeps everyone involved fully appraised of what is going on in our sessions. We encourage our families and referral sources to use this data as the basis for ongoing discussion with us about the care we provide. By having regular and informed conversations we create an environment conducive to optimal outcomes for our clients.